



## गेल (इंडिया) लिमिटेड

(भारत सरकार का उपक्रम – महारत्न कंपनी)

### GAIL (India) Limited

(A Government of India Undertaking - A Maharatna Company)

गेल भवन  
16 भीकाएजी कामा प्लेस  
नई दिल्ली-110066, इंडिया

GAIL BHAWAN  
16 BHIKAJI CAMA PLACE  
NEW DELHI 110066, INDIA

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ND/GAIL/SECTT/2020

06.05.2020

1. Listing Department National Stock Exchange of India Limited Plaza, 5th Floor, Plot No. C/1, G Block, Bandra-Kurla Complex, Bandra (East) Mumbai – 400051	2. Listing Department BSE Limited Floor 1, Phiroze Jeejeebhoy Towers Dalal Street Mumbai – 400001
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#### **Sub.: Investor Complaint Statement – Regulation 13(3)**

Dear Sir,

In terms of Regulation 13(3) of SEBI (Listing Obligations and Disclosure Requirements) Regulations, 2015, the status of investor complaints for the quarter ended 31<sup>st</sup> March, 2020 is as under:

S. No.	Complaints received from	Pending at the beginning of the quarter (as on 01.01.2020)	Received during the quarter	Disposed-off during the quarter	Unresolved at the end of quarter (as on 31.03.2020)
1	SEBI (SCORES)	Nil	1	1	Nil
2	Stock Exchange (NSE/BSE)	Nil	Nil	Nil	Nil
3	Ministry of Corporate Affairs/ROC/Depositories	Nil	Nil	Nil	Nil
	<b>Total</b>	<b>Nil</b>	<b>1</b>	<b>1</b>	<b>Nil</b>

*Note: Amid the Covid 19 outbreak, work from home has been a preferred option amongst the listed entities at large including GAIL (India) Limited. Therefore, we are submitting the said disclosure under SD mode as required under the 'Guidelines for submissions on NEAPS Portal' communicated via e-mail to listed companies on 24.03.2020*

Thanking you,  
Yours Faithfully.

Sd/-  
(A.K. Jha)  
Company Secretary