



GAIL (India) Limited

Quality Policy

GAIL is committed for continual improvement to achieve business excellence and customer satisfaction with employee participation.

We aim to meet our commitment by implementing a robust Total Quality Management System in line with latest National/International Quality Management Standards/Principles, maintaining harmonious relationship with stake holders, using available resources effectively, instilling awareness among employees for their contribution to quality, focusing on learning and adopting best practices.

We strive for the well-being of all our stakeholders by creating value for them through continually innovating and maintaining competitiveness.

Manoj Jain

Date: 21.02.2020

Chairman & Managing Director